PRIVACY POLICY

This policy is agreed between you and Nairamax Lotto's corporate entity ('Nairamax Lotto', 'We', 'Us' or 'Our' as appropriate). Nairamax Lotto will only process your personal data for the purposes for which it collected it, namely to provide you with an online lottery service.

Nairamax Lotto does not normally share your data with any other third parties; however, at times we may be required by law or legal process to disclose your personal information. We may also disclose information about you if we believe that disclosure is necessary for the public interest. You have a right to access your data and request it to be changed at no cost to yourself.

By submitting your information to us and using the Website you confirm your consent to the use of your personal information as set out in this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not use the Website or otherwise provide us with your personal information.

To protect your privacy and ensure accurate handling of sensitive or personal data, users are encouraged to contact our human Customer Support team via official channels for case-specific issues or clarification.

We collect and use your personal information to satisfy legal and regulatory requirements; for historical and statistical purposes; for security and control and for the smooth provision of our services. From time to time, we may also use your personal information to contact you by mail, email, telephone or mobile phone to introduce you to our products or any events, activities, projects, plans, developments, undertakings and special offers taking place, being promoted or supported by Nairamax Lotto. The data supplied by you upon registering online or thereafter shall be kept by Nairamax Lotto and will solely be used to determine the legality of registration and activity on the Website. By supplying us with your information you confirm that you do not consider use of your information in accordance with this Privacy Policy to be a breach of your rights under "The Act". We encourage you to contact us at any time and remind you of your right to opt out at any time from receiving any promotional or marketing materials from us.

As a policy, Nairamax Lotto will not disclose your personal information to anyone other than those employees, partners and affiliates that may require your data to provide a particular service. We may also be required by law or legal process to disclose your information to relevant authorities.

Nairamax Lotto safeguards the security of the data you provide us with physical, electronic, and managerial procedures. Please note that we cannot guarantee that any data transmitted over the Internet is completely secure. Accordingly, we encourage you to take every precaution to protect your personal data when you are on the Internet.

The Management of Nairamax Lotto together with the Fraud Team will have the right to access the submitted personal information relating to the registered players. You always have a right of access to the information we have about you. To review and update your personal contact information, simply contact Nairamax Lotto and you will be provided with information about your personal data we hold. If you prefer you may contact our Customer Service using the contact details available on the site. Additionally, you have the right to have any inaccurate information corrected and where applicable, erased. It is our right to ask you to provide us with a written request for information we hold about you.

Section - Nigeria Data Protection Act (NDPA)

Nairamax Lotto processes personal data strictly in accordance with the Nigeria Data Protection Act (NDPA) 2023. As our services are exclusively available to users who are residents of and physically located in Nigeria, only such users are entitled to exercise their data protection rights under the applicable Nigerian law.

Your Rights Under the NDPA

You have the right to:

Access your personal data.

Request correction or deletion of inaccurate data.

Withdraw consent at any time.

Object to or restrict certain types of processing.

Lodge a complaint with the Nigeria Data Protection Commission (NDPC).

Data Retention

You have the right to request deactivation of your account and deletion of your personal data when it is no longer necessary for the purposes for which it was collected, in accordance with the NDPA. Please note that deleting or deactivating your account does not automatically erase all data. Certain information, including personal details and transaction records, may be retained in our archives for as long as necessary to comply with legal obligations, regulatory requirements, audits, dispute resolution, or law enforcement requests, either now or in the future. By continuing to use our services, you acknowledge and accept that some personal data may be retained as described above.

For questions, concerns, or to exercise your data rights, please contact our Customer Service team via the Contact Information:

Email:

To make sure your personal information remains confidential, we communicate these privacy guidelines to every Nairamax Lotto employee. Nairamax Lotto's Website may, from time to time, contain links to other sites. Nairamax Lotto does not share your personal information with those websites and is not responsible for their privacy practices. We encourage you to learn about the privacy policies of any such company. If we are going to use your personal information differently from that stated at the time of collection, we will inform you accordingly.

Nairamax Lotto's Privacy Policy is subject to change at any time. It is in your interest to review the privacy policy regularly for any changes.